

Privacy Policy

This privacy policy sets out how Ancasta International Boat Sales uses and protects any information that you supply when you use this website or contact any of our offices direct.

Ancasta International Boat Sales is committed to ensuring that your privacy is protected and data is secure. By using any of our services, including our website, and by providing us with any personal information you are indicating that you consent to the use of your personal information as set out in this policy. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Ancasta International Boat Sales Ltd. may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 25 May 2018.

What we collect

We may collect the following information:

- name
- contact information including email address and telephone number
- demographic information such as postcode, preferences and interests in other information relevant to customer requirements

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Specific boat search criteria.
- Internal record keeping.
- We may use the information to improve our products and services, and to manage our relationship with you.
- We may periodically send promotional emails about new products, special offers, events or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to the design and content of our website according to your interests.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place the highest standard of suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

We have policies and technical measures in place to protect your Personal Data against unauthorised access, accidental loss, improper use and disclosure. All of our employees and any third parties we engage to process your personal information are obliged to respect the confidentiality of your information.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

[Read our full Cookie Policy](#)

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at marketing@ancasta.com

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. In accordance with data protection and electronic communication rules, we may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. If you would like a copy of the information held on you please write to marketing@ancasta.com or Marketing Dept., Ancasta International Boat Sales, Port Hamble, Southampton, Hampshire, SO31 4QD

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect. There will be a new secure facility on Ancasta.com shortly called MyAncasta giving customers direct access to all their details held on the Ancasta database and we will be notifying all customers when this is live.